



Diploma in Tourism

NQF Level 6

SAQA ID: 111447

Qualification Code: **DITRSI (DBN)**
DTRSMI (PMB)

Location: **Ritson Campus – Block D (Durban)**
Riverside Campus (Pietermaritzburg)

Description of the Programme

Diploma in Tourism is intending to provide entry-level vocational preparation and applied specialization in the tourism field. Graduates would be competent in using a variety of technical management and practical skills in the daily operations of a tourism establishment. The programme offers a balance of theoretical and practical knowledge and skills, and the inclusion of a work-based learning component ensures that qualifying learners are better prepared to enter the world of work. The programme outcome is to ensure that learners meet the needs of both the domestic and international tourism industry.

Personal Qualities Required

If you feel you are able to contribute to the development of a reputable tourism industry, then tourism needs you. In meeting the challenges required for success; leadership, organisational skills, written and oral communication and active listening skills are essential. Honesty, ambition and a work ethic will bolster your progress. Career development will test your initiative, patience and enthusiasm. Ample rewards await the entrepreneur who is passionately enthusiastic about the cultural and environmental heritage of South Africa and able to communicate that passion to paying clients.

Duration of the Programme

This is a three-year full-time, contact-learning programme.

Substantial time is spent in the industry. The remaining period is spent on full-time classes and fieldwork.

Career Opportunities

Travel Retailer, Tour Operator, Tour Guide, Tourism Promoter, Tourism Educator, Research and Enterprise. Diplomates have a proven record of accomplishment of employment in South Africa, neighbouring African countries and overseas.

Explanation of Points Scale

| SENIOR CERTIFICATE (SC) | | |
|-------------------------|--------------|----------------|
| SYMBOL | HIGHER GRADE | STANDARD GRADE |
| A | 8 | 6 |
| B | 7 | 5 |
| C | 6 | 4 |
| D | 5 | 3 |
| E | 4 | 2 |
| F | 3 | 1 |

| NATIONAL SENIOR CERTIFICATE | | |
|-----------------------------|-----------|--------|
| % | NSC LEVEL | POINTS |
| 90-100 | 7 | 8 |
| 80-89% | 7 | 7 |
| 70-79% | 6 | 6 |
| 60-69% | 5 | 5 |
| 50-59% | 4 | 4 |
| 40-49% | 3 | 3 |
| 30-39% | 2 | 2 |
| 20-29% | 1 | 1 |

Entry Requirements (Diploma in Tourism)

| NATIONAL SENIOR CERTIFICATE (NSC) (01 January 2009) | | SENIOR CERTIFICATE (SC) (PRE 2009) | | | NATIONAL CERTIFICATE (VOCATIONAL)(NCV) | |
|--|-----------------|---|----|----|---|------|
| NSC Diploma Entry. Applicants with 26 or more points will be considered excluding Life Orientation | | A Senior Certificate or equivalent qualification Applicants with 23 or more points will be considered | | | (NCV) (Level 4) | |
| Compulsory Subjects | NSC Rating Code | Compulsory Subjects | HG | SG | Compulsory Subjects | Mark |
| English (home) | 4 | English | E | D | English/Communication | 50% |
| Mathematics OR | 2 | Mathematics OR | F | E | Mathematics OR | 50% |
| Mathematics Literacy OR | 3 | | | | Mathematics Literacy OR | 50% |
| Accounting | 3 | Accounting | F | E | Accounting | 60% |

Additional Entry Requirements

Preference will be given to applicants who have (in addition to the above):-

- Proven experience in the Tourism, Hospitality and Food Industries.
- Successfully completed a subject/qualification for the hospitality or catering industries at a TVET College or other accredited training organization.
- Successfully completed National Qualification units/levels as recorded by qualified assessors of CATHSSETA.
- Successfully completed an appropriate Further Education and Training Certificate at NQF Level 4 or equivalent.

NB: If the number of applications exceeds the number of places available, the department reserves the right to apply a ranking system to select students. Use the NSC rating system below to determine the rating level.

OR

Admission Requirement Based Upon Work Experience, Age and Maturity

For admission to entry-level DIPLOMA and certificate studies:

A person may, subject to such requirements as the Senate may determine, be admitted to the Institution even if such a person is not in a possession of a National Senior Certificate, Senior Certificate or an equivalent certificate, provided that:

- The person shall have reached the age of 23 in the first year of registration and shall have at least:
 - three years' appropriate work experience; and/or
 - capacity for the proposed instructional programme, which shall be assessed at the discretion of the respective Head of Department by a Senate approved admission assessment comprising of a DUT Standardised Assessment Test for Access and Placement (SATAP), Academic Literacies (AI) & English for Academic Purposes (EAP) and/or an appropriate subject or programme specific written assessment designed and marked by the relevant Department; and
- The relevant Faculty Board shall be satisfied that the person is standard of communication skills, ability to study successfully and/or work experience is such that the person, in the opinion of the relevant Faculty Board, should be able to complete the proposed instructional programme successfully. If required, the communication skills and study skills should be tested; and
- the person's application for admission in terms of work experience, age and maturity is approved prior to registration.

Applicants intending to gain admission through work experience, age and maturity must submit their applications at least four months before the commencement of the academic year inclusive of the date of scheduling writing a requisite eligibility assessment.

Tuition Fees

To assist you with your planning, the 2021 fees have been indicated.

Please Note:

DUT cannot be held liable for the fees in this brochure, as the 2022 fees are not yet final

First-Year Curriculum

| Name of Module | Module Code | HEQSF Level | SAQA Credits | 2021 Fees |
|--|-------------|-------------|--------------|-------------------|
| Semester One | | | | |
| Cornerstone 101 | CSTN101 | 5 | 12 | R3 260.00 |
| Business Communication and Information Systems | BCIF101 | 5 | 16 | R4 070.00 |
| Service Excellence for Tourism & Hospitality | SECT101 | 5 | 8 | R3 770.00 |
| Fundamentals of Tourism Management | FNMT101 | 5 | 16 | R3 590.00 |
| Tourism Marketing | TRSM101 | 5 | 16 | R3 770.00 |
| Total | | | | R18 460.00 |
| Semester Two | | | | |
| Travel and Transport Operations | TRTO101 | 5 | 16 | R3 770.00 |
| Technological Applications in Tourism | TEPT101 | 5 | 12 | R3 770.00 |
| Sustainable Tourism Planning and Development | STPD101 | 5 | 16 | R3 770.00 |
| Customer Relations Management | CURM101 | 5 | 12 | R3 770.00 |
| Total | | | | R15 080.00 |
| Total Credits for Semester 1 & 2 | | | 124 | |

| Second Year Curriculum | | | | |
|---|---------|---|------------|-------------------|
| Semester Three | | | | |
| Travel and Transport Operations | TRTO20I | 6 | 16 | R3 770.00 |
| Tourism Geography & Destination Management | TGDMI0I | 6 | 16 | R3 770.00 |
| Sustainable Tourism Planning & Development II | STPD20I | 6 | 16 | R3 770.00 |
| Specialisation | | | | |
| Tour Guiding OR | TOGUI0I | 6 | 12 | R 340.00 |
| Technological Applications for Travel & Tourism OR | TATTI0I | 6 | 12 | R3 770.00 |
| Front Office Operations | FOFPI0I | 6 | 12 | R3 770.00 |
| Semester Four | | | | |
| Event Management | EVMNI0I | 6 | 16 | R3 870.00 |
| Introduction to Mandarin | MDRNI0I | 6 | 16 | R2 870.00 |
| Tourism Financial Management | TFMG10I | 6 | 16 | R3 770.00 |
| Tourism Marketing II | TRSM20I | 6 | 16 | R3 770.00 |
| Total | | | | R14 280.00 |
| Total Credits for Semester 3 & 4 | | | 124 | |
| Third Year Curriculum | | | | |
| Semester Five | | | | |
| Sustainable Tourism Planning & Development III | STPD10I | 6 | 16 | R3 770.00 |
| Travel & Transport Operations III | TRTO30I | 6 | 16 | R3 770.00 |
| Workplace Preparedness | WKPRI0I | 6 | 8 | R2 040.00 |
| Total | | | | R9 580.00 |
| Semester Six | | | | |
| Tourism Work based learning II | TWBL20I | 6 | 24 | R2 620.00 |
| Tourism Marketing III | TRSM20I | 6 | 16 | R3 770.00 |
| Tourism Entrepreneurship | TOEN10I | 6 | 16 | R3 770.00 |
| Total | | | | R10 160.00 |
| Total Credits for Semester 5 & 6 | | | 96 | |

Higher Certificate in Tourism

NQF Level: 5

SAQA ID: 111448

Qualification Code: HCTRSI

Location: Ritson Campus Block D (Durban)

Description of the Programme

Higher Certificate in Tourism designed to enhance the employability of students by providing them with the basic knowledge and skills pertaining to tourism, which will enable them to occupy junior/entry-level or support positions in the tourism sector.

Career Opportunities

The programme prepares learners for employment in junior/ entry-level or support positions in the tourism sector.

Entry Requirements (Higher Certificate in Tourism)

| NATIONAL SENIOR CERTIFICATE (NSC) (01 January 2009) | | SENIOR CERTIFICATE (SC) (PRE 2009) | | | NATIONAL CERTIFICATE VOCATIONAL (NCV) | |
|---|-----------------|---|----|----|--|------|
| NSC Higher Certificate Entry. A minimum of 20 points excluding Life Orientation will be considered. | | A Senior Certificate or Equivalent Qualification. A minimum of 20 points will be considered | | | (NCV) (Level 4) | |
| Compulsory Subjects | NSC Rating Code | Compulsory Subjects | HG | SG | Compulsory Subjects | Mark |
| English | 3 | English | E | D | English/Communication | 50% |

NB: If the number of applications exceeds the number of places available, the department reserves the right to apply a ranking system to select students.

Tuition Fees

To assist you with your planning, the 2021 fees have been indicated.

Please Note: DUT cannot be held liable for the fees in this brochure, as the 2022 fees are not yet final.

First Year Curriculum

| Name of Module | Module Code | HEQSF Level | SAQA Credits | 2021 Fees |
|---|-------------|-------------|--------------|-------------------|
| Semester One | | | | |
| Cornerstone | CSTN101 | 5 | 12 | R3 260.00 |
| Business Communication and Information Literacy | BUCI101 | 5 | 16 | R3 160.00 |
| Numeracy Skills | NUSK101 | 5 | 8 | R2 780.00 |
| Introduction to Tourism and Hospitality | IHTM101 | 5 | 16 | R2 310.00 |
| Service Excellent for Tourism | SERX101 | 5 | 8 | R2 310.00 |
| Total | | | | R13 820.00 |
| Semester Two | | | | |
| Technology Applications in Tourism | TAIT101 | 5 | 12 | R2 310.00 |
| Introduction to Regional Tourism Geography | TRTD101 | 5 | 12 | R2 310.00 |
| Foreign Language for Tourism | MARN101 | 5 | 12 | R2 310.00 |
| Introduction to Events | IVMM101 | 5 | 12 | R2 310.00 |
| Workplace Preparedness | WKPN101 | 5 | 12 | R2 050.00 |
| Total | | | | R11 290.00 |
| Total Credits for Semester 1 & 2 | | | 120 | |

Application

Applicants who wish to enrol for the programme/s must apply through the CAO system by no later than 30 September of the previous year.

Application Forms

Contact the Central Applications Office (C.A.O.)

Address letters to:

Central Applications Office
Private Bag X06
Dalbridge
4014

Tel: (031) 268 4444

Fax: (031) 268 4422

OR

Apply online: <http://www.cao.ac.za>

CAO Codes for Diploma: DU-D-DTM (DBN)
DU-P-DTM (PMB)

CAO Code for Higher Certificate: DU-D-CTM

Closing Date for Applications: 30 September 2021

For Further Information

Contact the Department of Hospitality and Tourism Ritson Road
P O Box 1334
Durban 4000
Tel: (031) 373 5508

OR

Contact the Department of Ecotourism (Midlands)
Durban University of Technology
P O Box 101112
SCOTTSDALE
3209
Tel: (033) 845 8844

Financial Aid

For Financial Aid application for a DUT programme please apply online at www.nsfas.org.za or call the NSFAS call centre on 0860 067 327.

Please note that completing a form does not guarantee Financial Aid. For further assistance, please consult the Department of Financial Aid and Scholarships on (031)373.2931/2557/2054.

This leaflet is for information purposes only and is not binding on the Durban University of Technology.