



CAREER INFORMATION 2022

HIGHER CERTIFICATE IN OPERATIONS MANAGEMENT

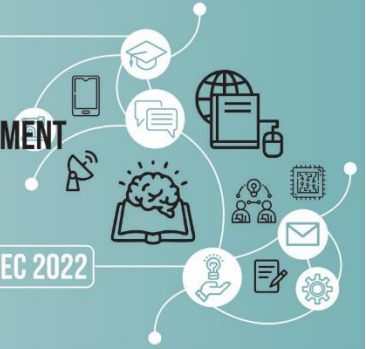
DIPLOMA IN MANAGEMENT SCIENCES: OPERATIONS MANAGEMENT



FACULTY OF
MANAGEMENT
SCIENCES

DEPARTMENT OF
OPERATIONS
& QUALITY
MANAGEMENT

01 JAN - 31 DEC 2022



Diploma in Management Sciences: Operations Management

NQF Level: 6

SAQA ID: 94830

Qualification Code: DIMORI

Location: ML Sultan Campus-Durban (Block B 1st Floor)

Description of the Programme

There are various good reasons why the student should study diploma in management sciences: operations management. One is that operations management activities are at the core of all business organisations, regardless of the industry they are occupying. Operations management covers areas such as customer service, quality assurance, production planning and control, scheduling, job design, inventory management, and many more.

Production/operations management is about management and all managers need to possess the knowledge and skills to effectively plan, organise, lead, and control the resources of the organisation. Within the manufacturing sector the greater proportion of the workers are engaged in the production function which includes specialist fields such as total quality management, work study, production planning and control, inventory control, project management, operations research, etc. the diploma programme prepares students to enter any of the specialist fields in production or go directly into supervision of workers and thereafter as production/ operations managers. Experiential training is compulsory, and every effort made is to expose students to manufacturing or service organizations.

Duration

Three years full-time or part-time.

Career Opportunities

The programme prepares the student for positions such as trainee production/operations manager, work-study officer, quality controller, customer services, materials manager, and production foreman/superintendent and quality consultant.

Explanation of Points scale

SENIOR CERTIFICATE (SC)		
SYMBOL	HIGHER GRADE	STANDARD GRADE
A	8	6
B	7	5
C	6	4
D	5	3
E	4	2
F	3	1

NATIONAL SENIOR CERTIFICATE		
%	NSC LEVEL	POINTS
90-100	7	8
80-89%	7	7
70-79%	6	6
60-69%	5	5
50-59%	4	4
40-49%	3	3
30-39%	2	2
20-29%	1	1

Entry Requirements (Diploma in Management Sciences: Operations Management)

NATIONAL SENIOR CERTIFICATE (NSC) (01 January 2009)		SENIOR CERTIFICATE (SC) (PRE 2009)	NATIONAL CERTIFICATE (VOCATIONAL) (NCV)	
NSC Diploma Entry. A minimum of 25 points excluding Life Orientation will be considered.		A Senior Certificate or equivalent qualification	(NCV) (Level 4)	
Compulsory Subjects	NSC Rating Code		Compulsory Subjects	Mark
English (home) OR	3		English	50%
English (1st additional)	4		Two fundamental subjects	50%
Mathematics OR	3			
Mathematics Literacy	4	Applicants with 20 or more points will be considered	Three compulsory vocational subjects	60%
And two 20 credit subjects (not more than 1 language)	3			
Selection Criteria				
Applicants must meet the minimum requirements mentioned above. NSC, SC and NCV, applications received via the Central Applications Office (CAO) is ranked from highest to lowest points. Based on these rankings, those learners with the highest points will be offered a firm place; the learners who have applied with their grade 11 and / or midyear grade 12 results may be offered a conditional place subject to them meeting the requirements mentioned in above. Preference will be given to learners from designated groups.				
NB: If the number of applications exceeds the number of places available, the department reserves the right to apply a ranking system to select students.				

OR

Admission Requirement Based Upon Work Experience, Age and Maturity

For Admission to Entry-Level Diploma and Certificate Studies:

A person may, subject to such requirements as the senate may determine, be admitted to the institution even if such a person is not in a possession of a national senior certificate, senior certificate, or an equivalent certificate, provided that:

(a) the person shall have reached the age of 23 in the first year of registration and shall have at least:

- three years' appropriate work experience; and/or
- capacity for the proposed instructional programme, which shall be assessed at the discretion of the respective head of department by a senate approved admission assessment comprising of a DUT standardised assessment test for access and placement (SATAP), academic literacies (AI) & English for academic purposes (EAP) and/or an appropriate subject or programme specific written assessment designed and marked by the relevant department; and

(b) the relevant faculty board shall be satisfied that the person's standard of communication skills, ability to study successfully and/or work

Experience are such that the person, in the opinion of the relevant faculty board, should be able to complete the proposed instructional programme successfully. If required, the communication skills and study skills should be tested; and

(c) the person's application for admission in terms of work experience, age and maturity is approved prior to registration.

Applicants intending to gain admission through work experience, age and maturity must submit their applications at least four months before commencement of the academic year inclusive of the date of scheduling writing a requisite eligibility assessment.

Tuition Fees

To assist you with your planning, the 2021 fees have been indicated.

Please note: DUT cannot be held liable for the fees in this brochure, as the 2022 fees are not yet final.

First Year Curriculum

Name of Module	Module Code	HEQSF Level	SAQA Credits	2021 Fees
Semester One				
Cornerstone	CSTN101	5	12	R3 260.00
Environmental Sustainability	EVST101	5	8	R2 030.00
Introduction to Business Law	IBSL101	5	16	R4 070.00
Introduction to Business	ITRB101	5	16	R4 070.00
Quantitative Approaches to Management Sciences	QAPM101	5	8	R2 040.00
Total				R15 470.00
Semester Two				
Time & Stress Management	TASM101	5	8	R2 040.00
Law For Life	LWLF101	5	8	R2 040.00
Business Communication & Information Literacy	BCIF101	5	16	R4 070.00
Financial Literacy	FNLT101	5	12	R2 990.00
Academic Literacy & Practice	ALWR101	5	16	R4 070.00
Total				R15 210.00
Total Credits for Semester 1 & 2			120	

Second Year Curriculum				
Semester Three				
Operations Management 1	OPRM101	6	16	R3 660.00
Operations Management Techniques	OPRT101	6	16	R3 660.00
Organizational Effectiveness 1	OEFC101	6	16	R3 660.00
Introduction to Technology	ITLG101	6	12	R2 990.00
Total				R13 970.00
Semester Four				
Operations Management 2	OPRM201	6	16	R3 660.00
Operations Management Techniques 2	OPRT201	6	16	R3 660.00
Organizational Effectiveness 2	OEFC201	6	20	R4 750.00
Workplace Preparedness	WKPR101	6	8	R2 040.00
Total				R14 110.00
Total Credits for Semester 3 & 4			120	
Third Year Curriculum				
Semester Five				
Operations Management 3	OPRN301	6	16	R3 660.00
Operations Management Techniques 3	OPRT301	6	16	R3 660.00
Organizational Effectiveness 3	OEFC301	6	20	R4 750.00
Project Management	PRJC101	6	12	R3 660.00
Total				R15 730.00
Semester Six				
Supply Chain Management	SCHM101	6	16	R2 690.00
Work Sampling	WKSM101	6	16	R3 660.00
Operations Entrepreneurship	OPEN101	6	12	R2 690.00
Quality Management Systems	QMNS101	6	12	R2 690.00
Total				R11 730.00
Total Credits for Semester 5 & 6			120	

Higher Certificate in Operations Management

NQF Level: 5

SAQA ID: 111412

Qualification Code: HCOPMI

Location: ML Sultan Campus-Durban (Block B: 1st Floor)

Duration

One year part-time.

Career Opportunities

This programme prepares learners for employment in entry-level or support positions in the field of operations management.

Entry Requirements (Higher Certificate in Operations Management)

NATIONAL SENIOR CERTIFICATE (NSC) (01 January 2009)		SENIOR CERTIFICATE (SC) (PRE 2009)			NATIONAL CERTIFICATE VOCATIONAL (NCV)	
NSC Higher Certificate Entry. A minimum of 20 points excluding Life Orientation will be considered.		A Senior Certificate or Equivalent Qualification. A minimum of 20 points will be considered			(NCV) (Level 4)	
Compulsory Subjects	NSC Rating Code	Compulsory Subjects	HG	SG	Compulsory Subjects	Mark
English	3	English	E	D	English/Communication	50%

NB: If the number of applications exceeds the number of places available, the department reserves the right to apply a ranking system to select students.

Tuition Fees

To assist you with your planning, the 2021 fees have been indicated.

Please note: DUT cannot be held liable for the fees in this brochure, as the 2022 fees are not yet final.

First Year Curriculum

Name of Module	Module Code	HEQSF Level	SAQA Credits	2021 Fees
Semester One				
Essential of Operations Management	EOPM101	5	16	R3 980.00
Financial Literacy	FNLT101	5	12	R2 990.00
Introduction to Technology	ITLG101	5	12	R2 990.00
Cornerstone	CSTN101	5	12	R3 260.00
Total				R13 220.00
Semester Two				
Essentials of Project Management	ESPM101	5	20	R3 250.00
Fundamentals of Quality	FUOQ101	5	16	R3 250.00
Introduction to Operations Management Techniques	IOMT101	5	16	R3 250.00
Introduction to Organisational Effectiveness	INOF101	5	16	R3 250.00
Total				R13 000.00
Total Credits for Semester 1 & 2			120	

Application

Applicants who wish to enrol for the programme must apply through the CAO system by no later than 30 September of the previous year.

Application Forms

Contact the Central Applications Office (CAO)

Address Letters to:

Central Applications Office
Private Bag X06
Dalbridge,
4014
Tel: (031) 268 4444
Fax: (031) 268 4422

OR

Apply Online: <http://www.cao.ac.za>

CAO: Codes

Diploma: DU-D-PD3 (Full-Time)
Diploma: DU-D-PDY (Part-Time)
Higher Cert.: DU-D-OMP (Part-Time)

Closing Date for Applications: 30 September 2021

For Further Information

Department of Operations and Quality Management
Durban University of Technology
ML Sultan Campus-Durban (Block B: 1st Floor)
P O Box 1334,
Durban,
4000
Tel: (031) 373 5158

Financial Aid

For financial aid application for a DUT programme please apply online at www.nsfas.org.za or call the NSFAS call centre on 0860 067 327.

Please note that completing a form does not guarantee financial aid. For further assistance, please consult the department of financial aid and scholarships on (031)373 2931/2557/2054.

This Leaflet Is for Information Purposes Only and Is Not Binding on the Durban University of Technology.